# Partnership Working in the North East





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## Before the beginning – in our own bubbles....







### Aims of togetherness...

Understand role, remits and key responsibilities of each other

Partnerships – North East Our Aims

Bring existing teams together where there is a need for multi agency involvement

Understand & reduce the unnecessary demand on each

Reduce unnecessary
Police Involvement in
Mental heath Crisis Care

## Strategic Partnership Working

- Standardised governance structure;
- Standardised agreements and policies;
- Improved relationships and communication;
- Awareness increased and issues resolved quicker;
- Reduce demands on each other;
- Need to understand each other, work and learn together;

## It's never one thing or a quick fix



### The Partnership – Key roles

#### Clinical Police

<u>Unique role – Experi</u> Profes

Clinical advic

Initiate Multi agenc

Support Criminal Justi pla

Link up Police and

#### **Together:**

Based within Safeguarding and Public Protection;

Relationship Building and Mediation;

Training and Education of Police and staff;

Joint Policy Development;

Sharing Good Practice and Learning Lessons;

#### h Lead Inspector

<u>Inction and role –</u> Oversight

vise on Police action/ stigation

d challenge on nvolvement

Force response to tal health

## **Team Working**

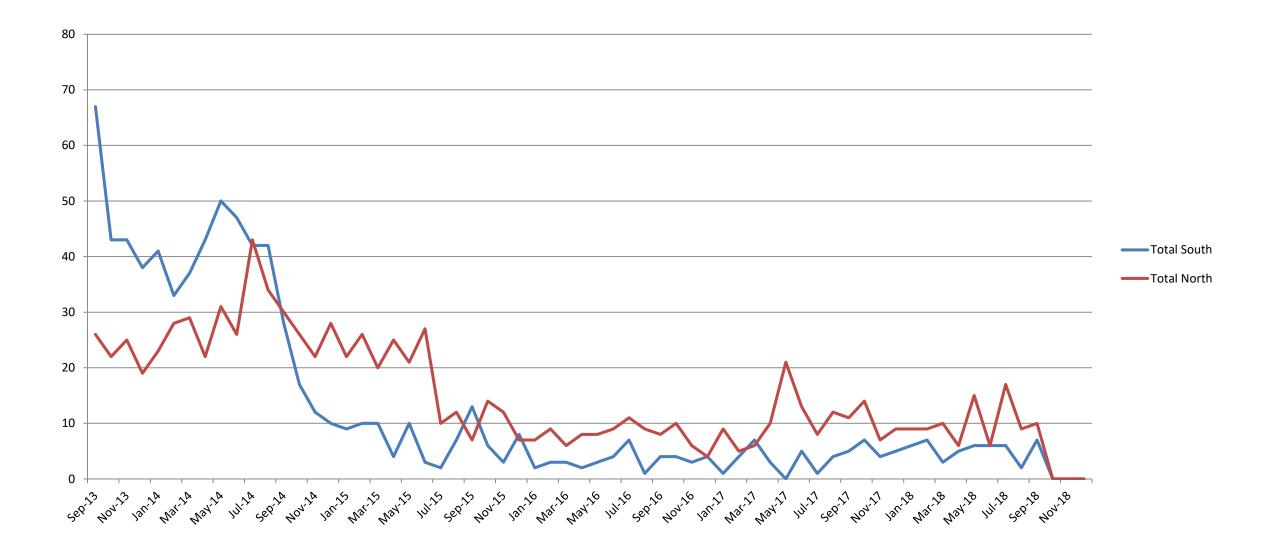
- Street Triage 2 teams;
- Police Negotiators;
- Hospital Liaison Officers;
- Inspector leads for all areas;
- Criminal Justice Liaison Teams Custody & Courts;
- Psychiatric Liaison Teams Emergency Departments;
- NTW Safeguarding Practitioners.



#### S.136 Issues

- Why street triage?
- 2013 pre street triage
- South team launch; force wide
- Co-location with crisis teams
- Signposting
- Care plans
- Current figures





### **Training & Education**

- Student Officers Placements
- Control Room
- Custody staff
- Firearms Officers
- Police awareness for Health & Social Care Staff
- Silver Cadre
- Magistrates
- NEAS
- RESPOND

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Multi-agency mental health simulation training











### What is Respond?

- Multi Agency designed and built scenarios
- Audio and visual inputs with real people with real experience
- Involvement of people with lived experience
- Working in Groups secret identity!
- Experiencing the pressures and decision making of each other's roles
- Person is the central focus
- Discussions increased understanding of each other

#### **Outcomes**

- Reduced demand on each other
- Streamlined crisis care process and understanding for the person
- Strengthens partnership working
- Greater knowledge and confidence in each other's roles
- Enhanced Knowledge of Mental Health and legislation
- Better experience for patient



#### The Future

#### We are always learning...!

- MH model with Ambulance
- Training
- Safe Havens
- National reputation
- Mapping and publication
- Street Triage Plus
- Evaluation
- Respond and ED

## Any Questions?

