

# The Digital Doctor

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#digitalcatalyst19



# The Digital Doctor

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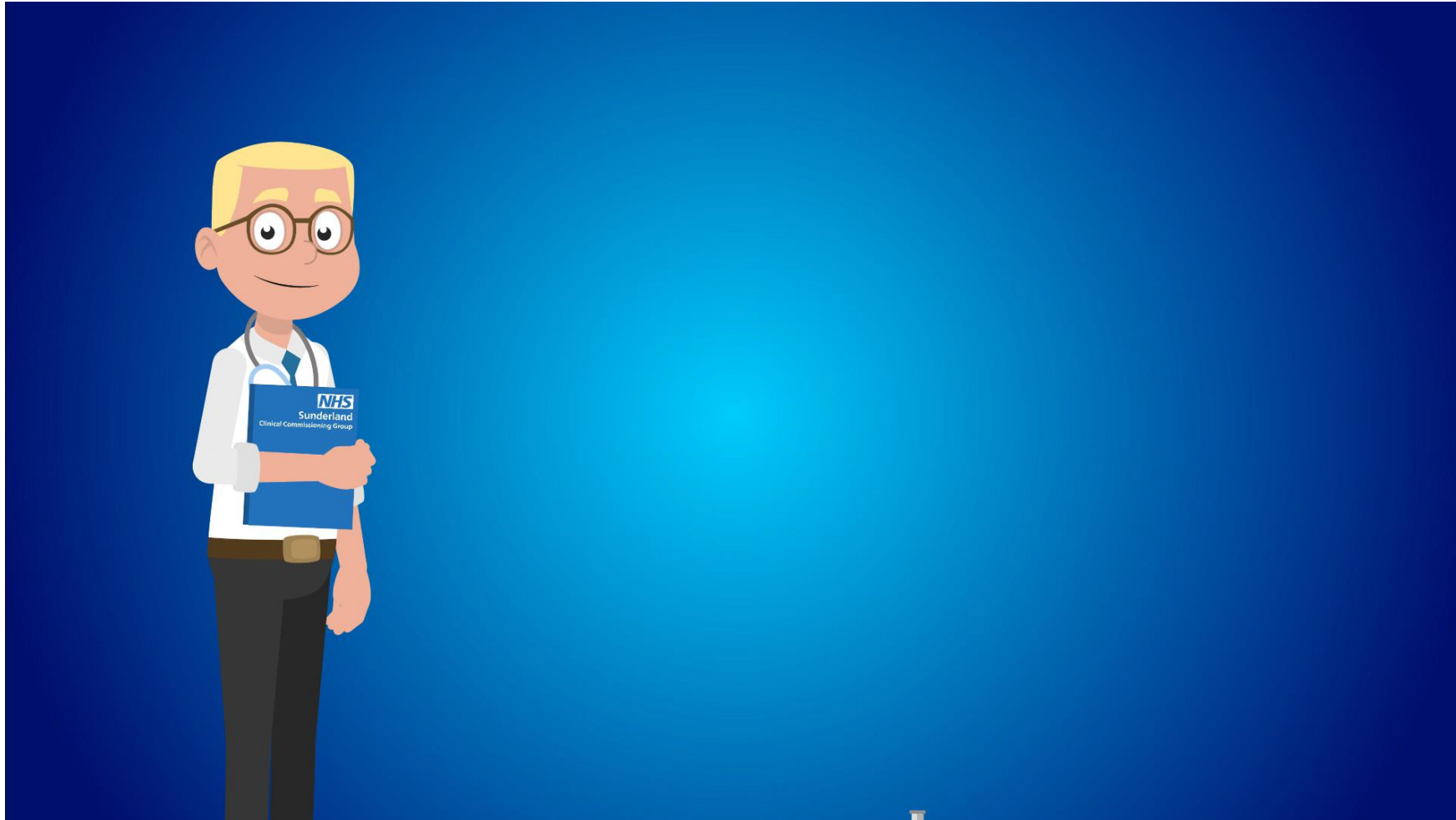
21<sup>st</sup> June 2019



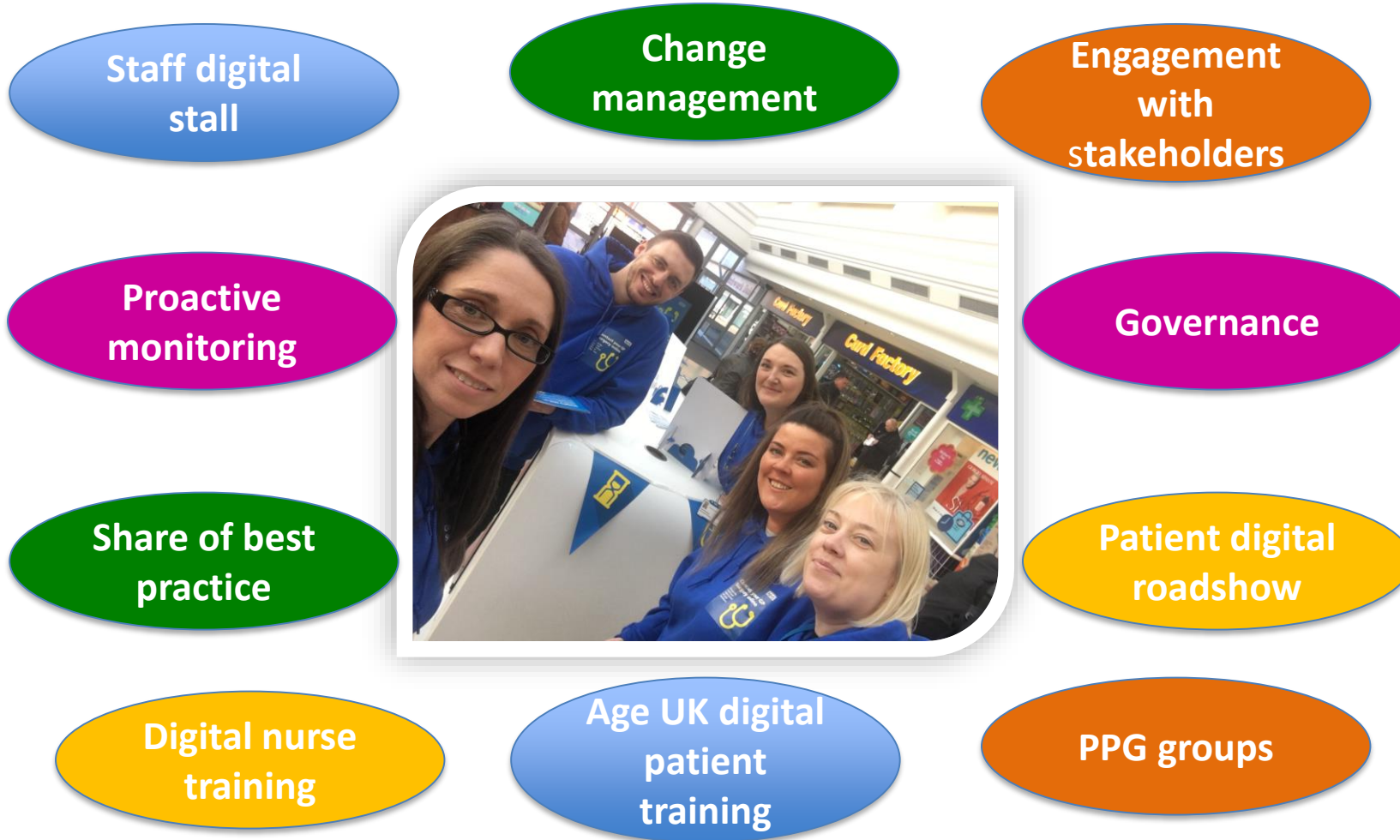
# Introduction



# Project Overview



# Approach



# Tech in General Practice



- Check in screens
- Wide screen monitors
- Web cam monitors
- Patient information screens
- Single domain Patient online
- Tele dermatology
- EMIS anywhere remote access laptops
- Medical record scanning
- Surgery pods
- Integrated devices
- Windows 10 roll out
- Alive cor ecg
- Childhealth app
- MJOG PHM



# Online Consultations

# 564

eConsults Submitted

With over **400** patients choosing  
self help options



# Patient Access

**70,000**

Prescriptions Ordered





# Patient Access

**20,000**

Appointments Booked



# So what?

Over 8,000 hours saved across 40 GP Practices in 6 Months

**334**

Appointments Saved  
By Online  
Consultations

**703**

Hours saved by  
appointment  
cancellations

**5,833**

Hours saved by  
online prescription  
ordering

**1,666**

Hours saved by  
online appointment  
booking



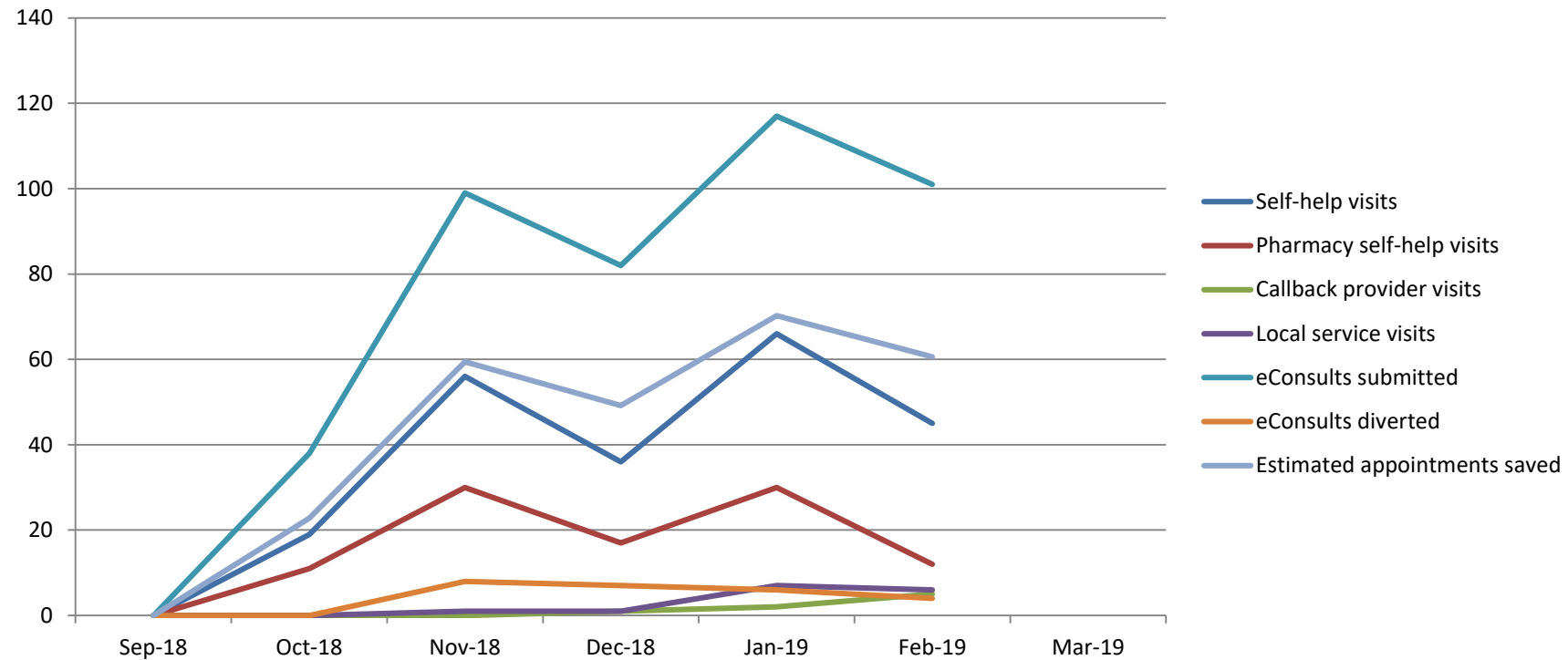
# Benefits to General Practice

What this means for GP Practices in Sunderland.....

- Reported reduction in calls coming into the practices
- Quieter waiting rooms
- Increased patient satisfaction
- Increased staff satisfaction – practices are happy 😊



- 15 practices currently live with a gradual increase in Online Consultations over 6 months



# Patient Benefits

- Easy access using phone, tablet, computer
- No long waits
- Patient and clinician better informed
- Reduction in queues
- No unnecessary referrals



# Questions?

