

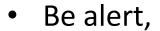
#### **NENC AHSN ELC Meeting**

10<sup>th</sup> July 2019 Dr Julian Sonksen

On behalf of the *EmLap* Group and NELA departmental leads



# Maintaining momentum in a challenging environment



- Look out policy, ne
- Think of t
  - 'A sour
  - Latch o
  - Speed
- Also be re
  - Acknov
  - Celebra
  - Refresh





#### Evidence for the ELC programme

#### 'WHY DON'T MERCEDES BENZ PUBLISH RANDOMIZED TRIALS?'

- Timothy O'Brien, Richard Viney\*, Alan Doherty\* and Kay Thomas
- 2010 British Journal of Urology International

'The new Mercedes E class has just been released and buyers can be confident that the new version will be better than the old; safer, quicker, more comfortable, more reliable, and technologically more advanced than the previous version. In short, the quality of the product will be better. The consumer, even a urologist, can be confident of this without needing to access The European Journal of Automotive Engineering to read the results of a randomized controlled trial (RCT) of the old version against the new, replete with p-values, CIs and statistical significance'



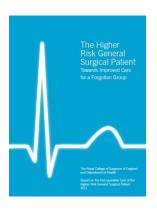


### Nov 2013: Lean Action Days

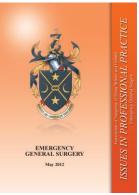
• Feb 2011

Nov 2013

- Context at the time
  - National awareness
  - Patient Stories
  - Clinician Concerns, RCA
  - Local Audit







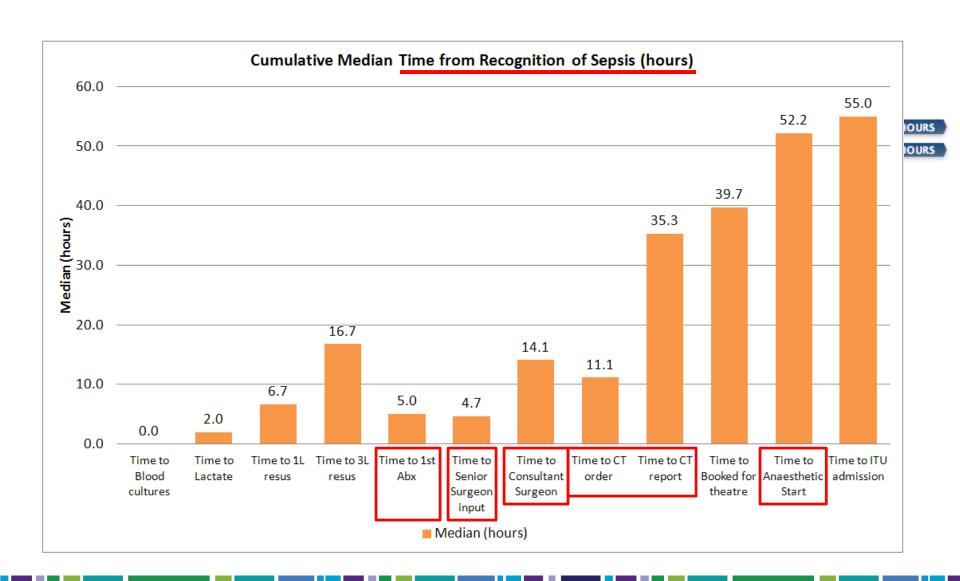








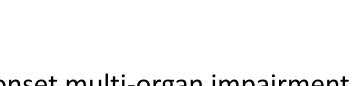
#### Patient Stories and Audit





#### Outcome 1: This is 'index condition'

- The Acute Abdomen is often a time critical emergency...
  - Should be treated as such
    - Resources
    - Pathways
    - Target treatment times
- Delay...
  - Physiological deterioration
  - Loss of functional reserve and onset multi-organ impairment
  - Increase complications and mortality<sup>1</sup>
  - 'Delay costs lives'



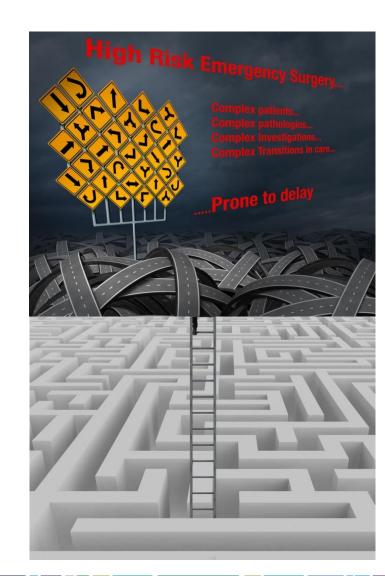


#### Outcome 2: understanding our service

- Service usually good
- Change will require a whole systems approach

"As a complex organisation we are bound by invisible fabrics of interrelated actions... since we are part of that lacework ourselves, it is doubly hard to see the whole pattern.

Instead we tend to focus on snapshots of isolated parts of the system and wonder why our deepest problems never get solved... The essence of mastering systems thinking lies in seeing patterns where others see only events and forces to react to"

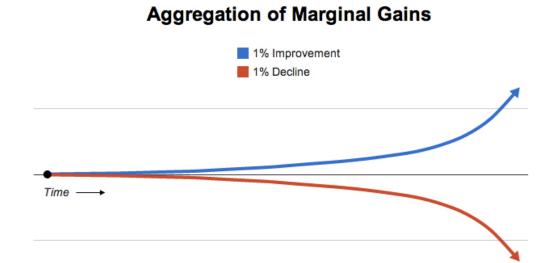




#### Outcome 3: Change is achievable

#### No silver bullets

- Faith in service and ourselves
- Realistic change possible..



"Success is a few simple disciplines, practiced every day; while failure may be tiny errors/omissions, repeated every day."

Urgent care ≠ hurried care...

"Urgency means paying the details the attention they deserve, with the respect they deserve, without delay."



#### Outcomes 4: Our way forward

- Local priorities for intervention
  - 1. Access to Senior Review
  - 2. Access to CT scanning
  - 3. Access to theatre
    - Make these things easier for staff to achieve, and more reliable... for patients to receive
  - 4. Awareness, status and priority of patients with acute abdomen
  - Name... EmLap
  - Team...



#### Burning Ambition: *EmLap* Team



#### Other Key members of *EmLap* team

Jenny Wright

Peter Waterland

Peter Doyle

Lynn Badger

**Daniel Peters** 

Liz Brookes

Stephen Garratt

**NELA** lead

Surgical SpR

**ED Consultant** 

**ED Sister** 

GM

SAU

Em Surgery Coordinator

Tim Usher

Louisa Adams

Tina Sheldon

Paul Bytheway

Jane Taylor

Chris McAvoy

Kustav Mukerjee

Senior Radiographer

**Theatres** 

**Switchboard Manager** 

**Executive lead** 

Medical Illustration

Data Analyst

Data Analyst



#### The next 15 months!

- How to achieve local priorities
  - Escalation/priority processes
- How would we know if they were happening or not?
- How could we ensure 'priority processes' not abused?
- How will we feedback progress to staff?
- Write the paper pathway!
- Pilot



### Process redesign

- 1. Early Senior Review
- 2. Prompt CT scanning
- 3. Prioritised theatre booking
  - Set standards...
  - Negotiate escalation policies
  - Audit progress...
- Embed 'e-tags'
- KPI's
  - DtT time
  - CT times
  - NELA/EPOCH (later)



: 2222 EmLap referral

: EmLap priority Th booking

: CTabdoEmLap

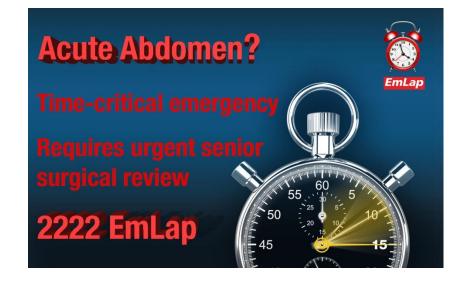


### Language of EmLap

- These are a complex patient group
  - Urgent need for senior surgical opinion at the bed-side



- Time critical emergency...
- Early intervention saves lives





## Language of EmLap

# EmLap



The Dudley Group WHS
MIS Foundation Trust
High Risk Emergency Laparotomy Pathway

Acute abdominal pain?

High risk features?

Think EmLap

#### Start the clock

- Start the pathway immediately
- Call 2222 and request an 'EmLap referral' fast bleep to surgical registrar
- Have your extension number, location and patient name ready



Patients with acute abdominal pain and high risk features may need an emergency laparotomy

Find the pathway document on the Hub under Documents/Clinical Forms





**Enhanced Peri-Operative Care for High-risk patients** 





'Door to theatre time'



Pre-op bundle

Intra-op bundle

Post-op bundle

'Think *EmLap*'
'Timely detailed care'





#### Launch: Feb 2015

- Go Big
  - Ward to Board
  - Comms
  - Events
  - Depart meetings
  - EPOCH..

Feedback..











### EmLap post launch time-line

• 2015 Feb: Launch Event

**EmLap** added to Th DB

2015 July: EPOCH Launch

2015—present: NELA/EmLap Analyst support

• 2015 Oct: Medicine Governance meeting

**Hospital Grand Round** 

2015 12 Th DB alert Th 4 staff of booking

2016-present: FY 1 and FY 2 teaching annual

• 2016 April: HSJ Value award 'Highly commended'

• 2016-present: Quarterly NELA newsletter





### Awareness / Feedback Work







### EmLap post launch time-line

#### **Theatres**

The Dudley Group

NHS Foundation Trust

Database

Home → Emergency bookings → View booking → Confirmation

Logged in as: dgh\ajen00

Emergency booking confirmation

This patient should be on the **EmLap** pathway. The P-POSSUM calculated mortality risk is:

14.8%

The patient requires the following management:

₽food cultures taken; Give first dose of tazocin 4.5g and metronidazole 500mg.

If Penicillin allergic: vancomycin, ciprofloxacin 400mg IV, metronidazole 500mg IV.

Wotify the Consultant Surgeon that they should be present during surgery as they are high risk.

Wrotify the junior anaesthetist that the Consultant Anaesthetist should be present during surgery.

₽6ok a SHDU bed (x2620).

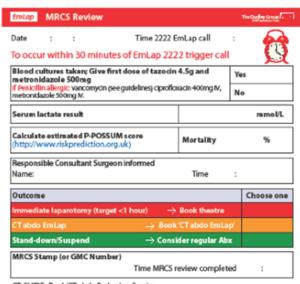
Insure all other preoperative tests are ready (G&S, ECG, bloods, consent, etc.).

Discuss this risk score with the patient.

✓ I have read and acknowledge these instructions



### Awareness / Feedback Work

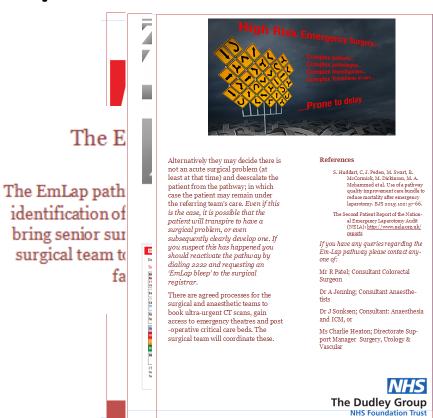


CT GUIDE: Book 'CT abdo Em Lap' on Soarian.

Verbally alert Radiologist/radiographer (10 pm - 8 am via off-site provider).

Target - CT scan within 2 hours, report within 1 hour.

V1.0 EmLap 2.0 sticker Jan 2017. Review date: Oct 2019.



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## WHO sign out: EmLap

(adapted for England and W	TIME OUT (To be road out loud)  SIGN OUT (To be road out loud)	
Before induction of anaesthesia  Has the patient confirmed his/her identity, site, procedure and consent?  Yes  Is the surgical site marked?  Yes/not applicable	Before for exame Have all Surgeon verbally White White White White White Surgeon Verbally White White Surgeon Verbally White White Surgeon Verbally White Surgeo	e team
Is the anaesthesia machine and medication check complete?  Yes  Does the patient have a:  Known allergy?  No  Yes  Difficult airway/aspiration risk?  No  Yes, and equipment/assistance available  Risk of >500ml blood loss (7ml/kg in children)?  No  Yes, and adequate IV access/fluids planned	Registered practitioner verbally confirms with team:    Are or s  Are or s  Are or s    Are or s  Are or s    Are or s  Are or s    Are or s  Are or s    Are or s  Are or s    Are or s  Are or s    Are or s  Are or s    What was the degree of peritoneal soiling?  (None / servos fluid / localised pus or blood)    Has the end of surgery lactate been checked?	
PATIENT DETAILS  Last name:  First name:  Date of birth:  NHS Number:*  Procedure:	Has an end of surgery P-POSSUM been calc  Has vie  Has vie  Yes  Is team aware of patient's mortality risk?	ulated?





#### EmLap post launch time-line

- 2018 7: COTE service starts
- 2019 2: Auto-email. FLO-ELA and COTE
- 2019 3: Replaced P-POSSUM with NELA scoring
- 2019 5: *EmLap-CT* times updated





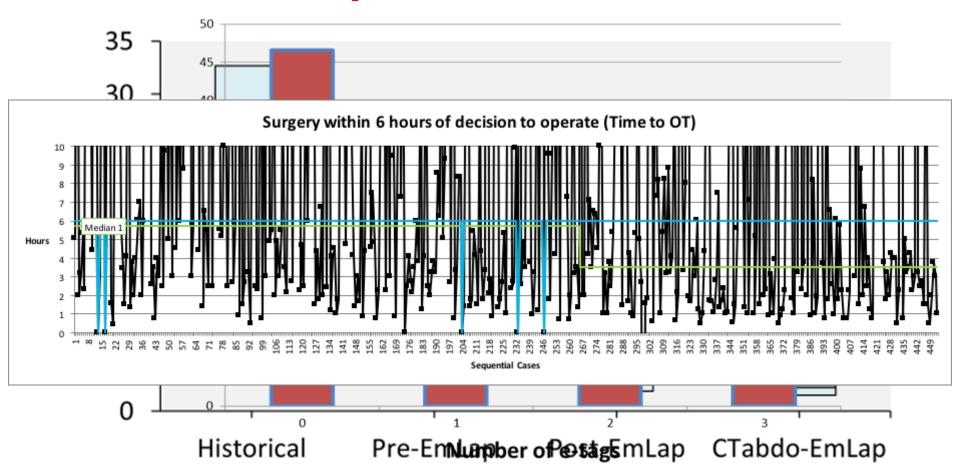
### Measuring and auditing change

- Internally collected date
  - E-tags
  - Switchboard
  - EPR
  - Th DB (bespoke)
- NELA
  - EPOCH
  - NELA reports / Dashboard
  - ELC Run Chart Tool





### Yr 1 EmLap KPI's..... Timeliness



Door to the stock time; porta to the sathway



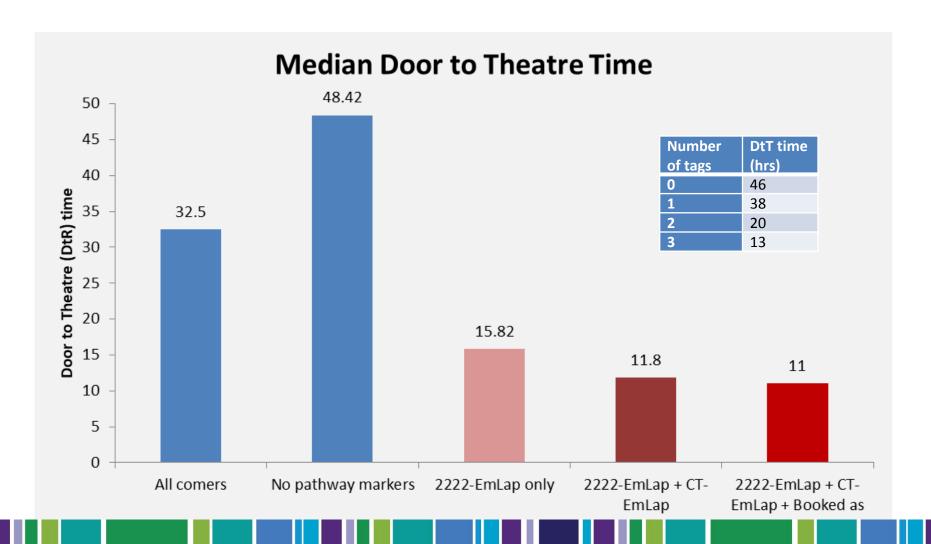
#### Update audit of 'door to theatre' time

- 1<sup>st</sup> July 2015 16<sup>th</sup> June 2019
- 733 cases on our DB and NELA
- 716 cases with 'Arrive ED and 'Start anaesthetic'
- Compare (5 cohorts)
  - 'All comers' (716 cases)
  - No e-tags = no evidence ever on pathway (285 cases)
  - 2222-EmLap e-tag (154 cases)
  - 2222-EmLap + CT-EmLap (81 cases)
  - 2222-EmLap + CT-EmLap + EmLap Th Booking (64 cases)





#### 'Door to Theatre time'

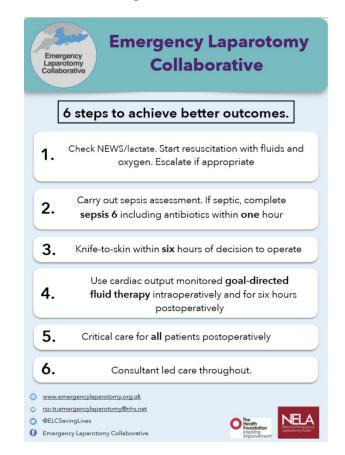






# ELC process measures: the 6 Step Pathway

- Time epochs
  - $-T_0$  = Start NELA (EmLap run in (Dec 2013)
  - $-T_1 = EmLap Launch (Feb 2015)$
  - $-T_2 = 2$  years of 'embedding' (Feb 2017)

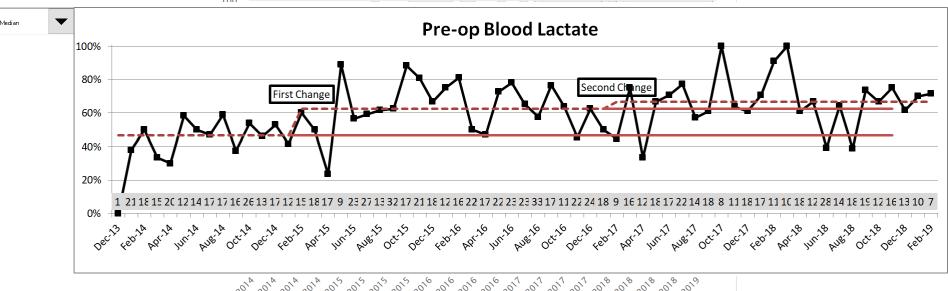






### ELC-1: Check lactate / document risk



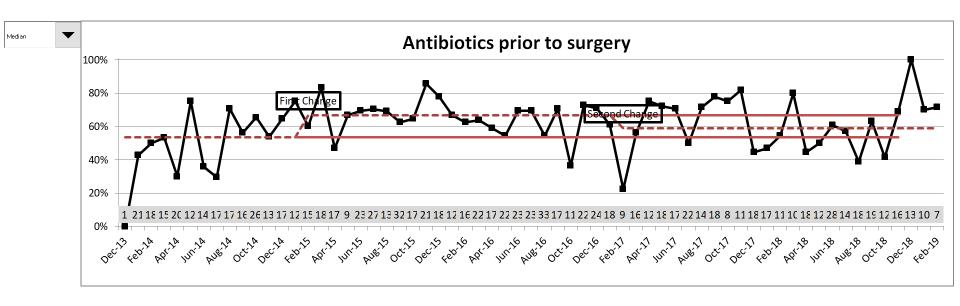


 Check NEWS/lactate. Start resuscitation with fluids and oxygen. Escalate if appropriate





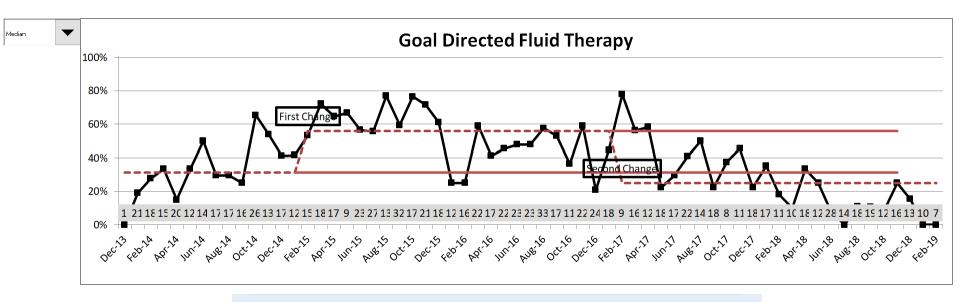
### ELC-2: Sepsis / antibiotics pre-op



Carry out sepsis assessment. If septic, complete sepsis 6 including antibiotics within one hour



#### Use of LiDCO: FLO-ELA



Use cardiac output monitored goal-directed
4. fluid therapy intraoperatively and for six hours postoperatively

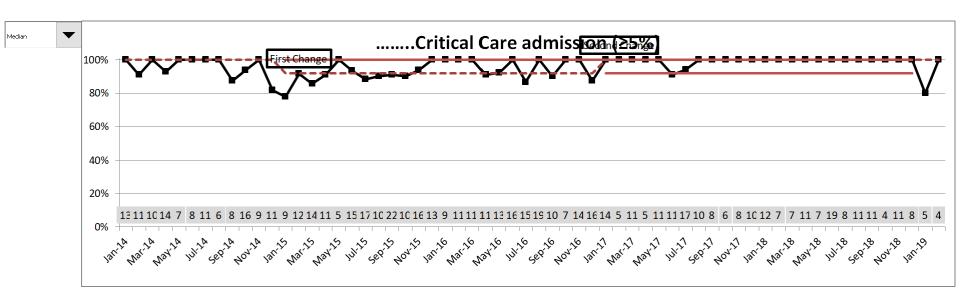








#### ELC-5: Post-op Critical Care

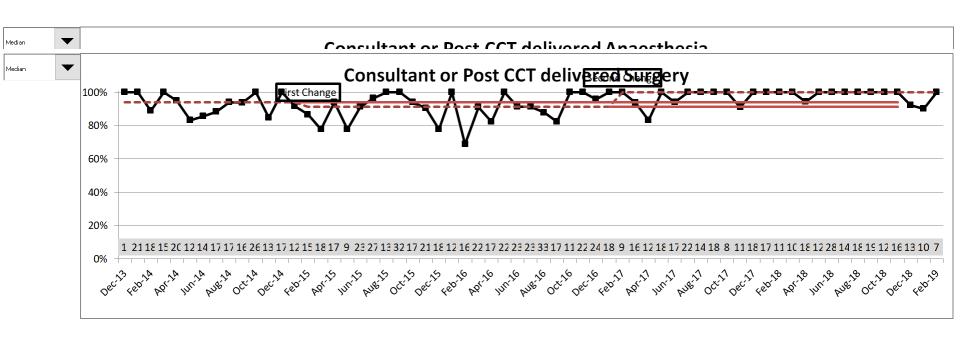


Critical care for all patients postoperatively





#### ELC-6: Consultant led care

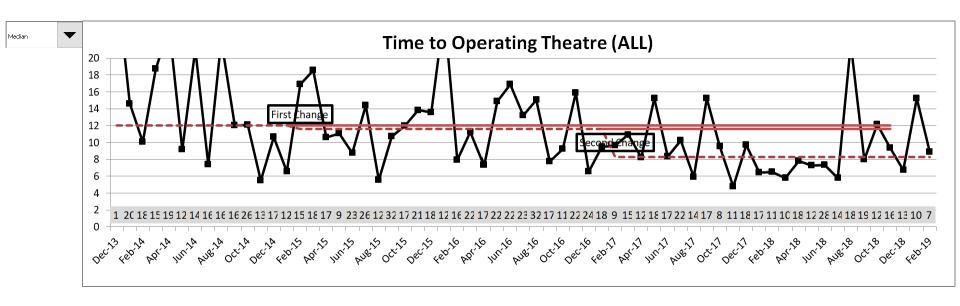


**6.** Consultant led care throughout.





### Time to Theatre (All): Decision to operate

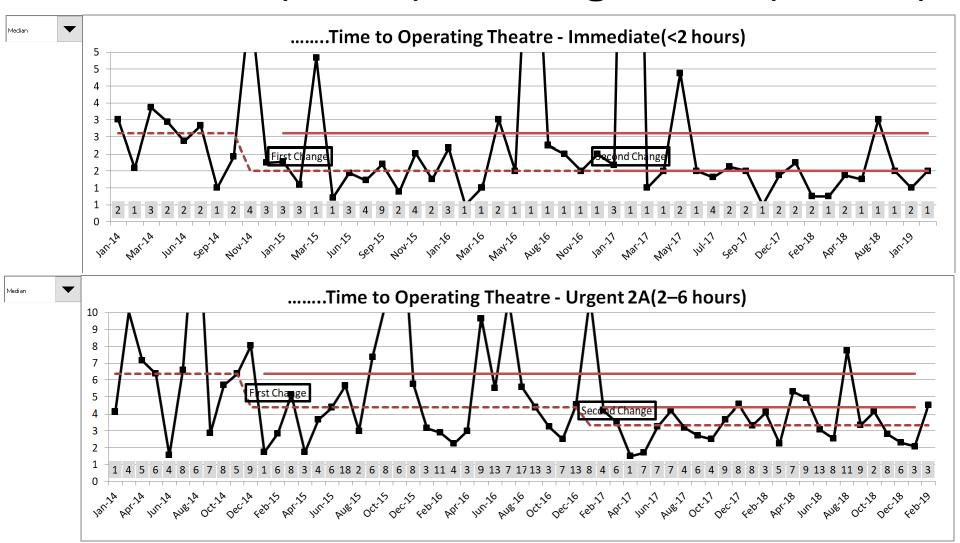


Knife-to-skin within six hours of decision to operate





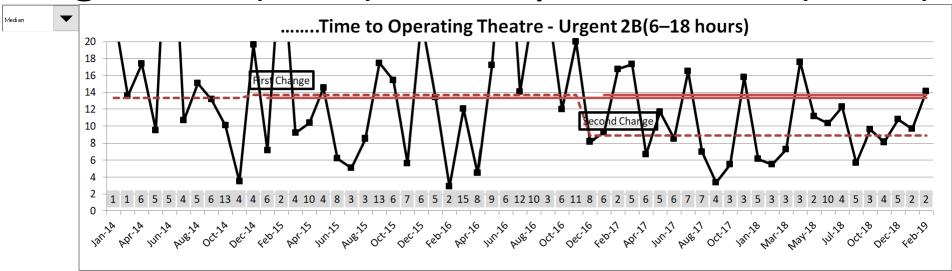
#### Immediate (<2hrs) and Urgent 2A (2-6hrs)

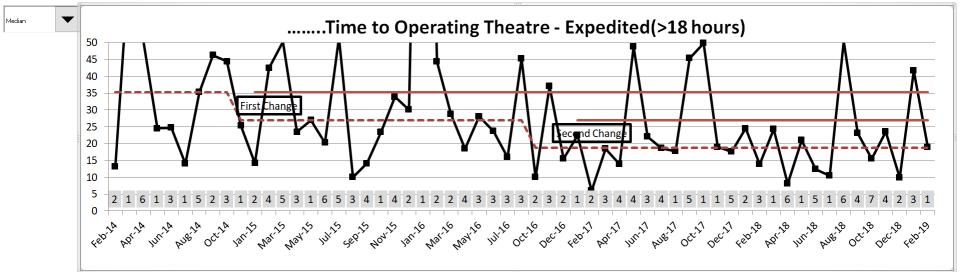






#### Urgent 2B (6-18) and Expediated2A (>18h)

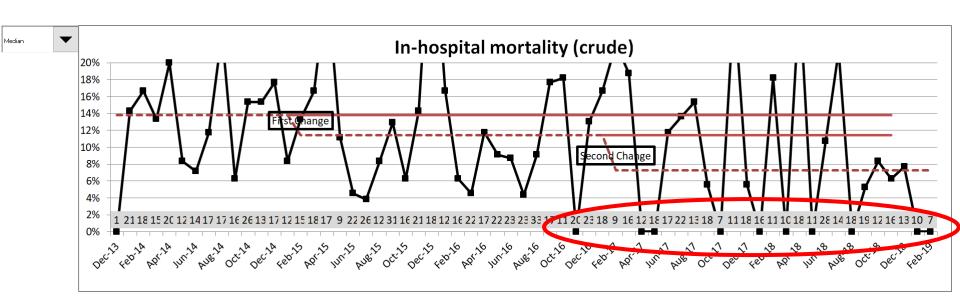








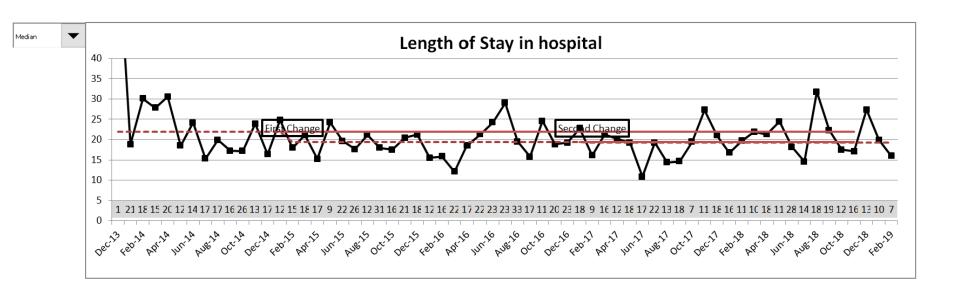
## ELC Outcomes: Crude In Hospital Mortality







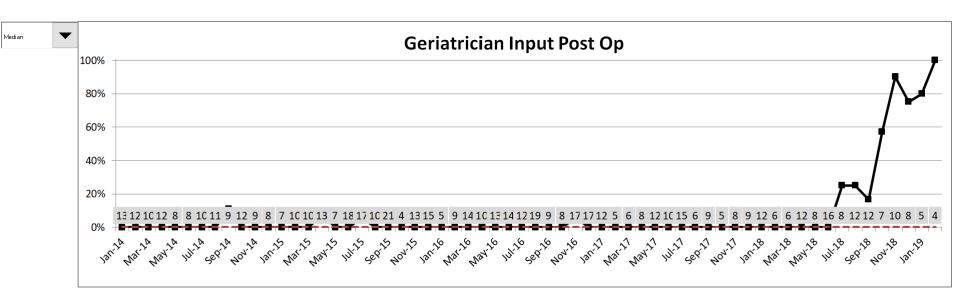
## ELC Outcomes: Hospital Length of Stay







#### COTE



Impact LOS over next 2 yrs?





#### Impact of change takes time

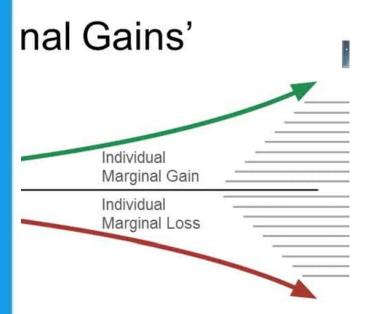
'The Agg

Time Increase in Marginal Gains

Decrease in Marginal Gains

The marginal choice THING WE THE 1% improvement much larger risk tha Pave Brailsford

"WE ARE ALWAYS STRIVING FOR IMPROVEMENT, FOR THOSE 1% GAINS, IN ABSOLUTELY **EVERY SINGLE** THING WE DO."



mal impact at the start. es over time, creating a







The Dudley Group **NHS** 

**NHS Foundation Trust** 



EmLap



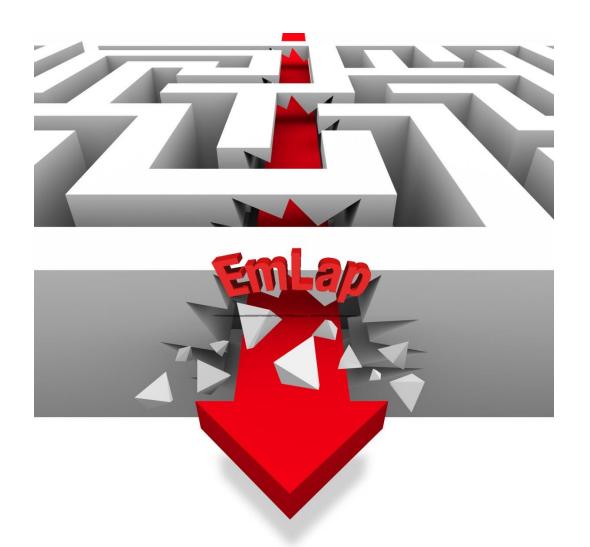


	Emergency La			April A	materie Stel		
EmLap Operative	Checklist	Patient No Date of B NHS Num Date:	irth:				
Pre-op in addition to the V	VHO checklist				Yes	N/A	
Theatre team agreed on appropriateness and seniority of all staff							
Discuss options for limiting	surgery if instability						
Intra-operative in addition	to other trust stan	dards			Yes	N/A	
Suction above the cuff ETT	if ICU ventilation like	kely					
Fluid therapy guided by can	diac output monitoring	ng (LiDCO)					
Low tidal volume protective	ventilation					$\times$	
End of Surgery Bundle (w	ithin the last 30 mi	nutes of surge	ry)		Yes	N/A	
Arterial blood gases to asse							
Post Surgery P-POSSUM (				Score		96	
Intra-operative fluid requires						×	
Reverse muscle relaxant							
NELA data recorded						×	
Post op destination (circle o	ne)			ICU	SHDU	War	
	,			-	-		
Anaesthetist Name	All appropr	riate steps con	plete? (circle	)	Yes	No	
Name	Time	1					
Designation Bleep Stamp or signature Number						stratio	
EmLap Post-Oper			udes		Yes	N/A	
Antibiotics prescribed					-		
VTE prophylaxis prescription	n				-		
Nutrition plan					-		
	Anaesthetic post op management plan written and includes Yes						
Anaesthetic post op man	agement plan writti						
Anaesthetic post op man						$\sim$	
	rview					K	
CXR ordered with plan to re Post-operative fluids prescri Post-operative pain relief p	ibed rescribed						
CXR ordered with plan to re Post-operative fluids prescr	ibed rescribed	prescribed (see	medical notes			X	
CXR ordered with plan to re Post-operative fluids prescri Post-operative pain relief p Post-operative nausea & vo	rview ibed rescribed emiting prophylaxis p	prescribed (see	medical notes			X	

The state of the s	mergency L	aparotomy Pathway	The Dud	ley Grou	P INH
EmLap MRCS Chec	klist	Patient Name: Date of Birth: NHS Number: Date:			
High Risk EmLap Pathway	- MRCS Duties		Yes	No	N/A
Check all appropriate first ho	ur management	steps complete			
Ensure appropriate fluids incorprescribed	luding maintenar	nce, resuscitation and electroly	te repla	cemen	t
Correct coagulopathy as req	uired: discuss wit	th anaesthetist/haematologist			
Maintain normothermia activ	e warming, warm	ned fluids			
Active glucose management	VRII if BM>12				
Calculate estimated P-POSS Predictor (P- POSSUM) (http: mortality risk estimate		Hub>More links>Surgical Risk ction.org.uk). Document	Score		%
Trigger ICU review or MET of	all if appropriate	at any time			
Outcome of MRCS review	one of the follo	wing)			Tick
		tomy: target <1 hour to theatr fy all appropriate staff- go to p		ard	
or re-civilian					
EmLap pathway patient: CT Always book 'CT abdo E (10 pm – 8 am via off-site pri Target: CT scan within 2	mLap' on Soariar ovider) hrs, report within	n and verbally alert Radiologis 1 hr			
EmLap pathway patient: CT Always book 'CT abdo E (10 pm – 8 am via off-site pr Target: CT scan within 2 I Non-operative/ unlikely to ne from High Risk EmLap pathw	mLap' on Soarian ovider) hrs, report within ed operation – cr way	n and verbally alert Radiologis	en step c	lown	
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EmLap Pre-Op War	d Checklist	Patient Name: Date of Birth: NHS Number: Date:			
Responsibility of MRCS, (wo	no can delegate	tasks) imm	ediately follow	ving decision	ło
			Completed	Designation	Initials
Inform on-call anaesthetist (b presence including High Risk P-POSSUM score & Lactate.	status, observation				
Inform theatre co-ordinator (t	bleep 7224)				
Provide patient and relatives information about treatment	with oral and writte	en			
Critical Care bed arranged					
Valid G&S available					
Blood products arranged					
Blood results reviewed					
Comments					
	anaesthetist				Yes
Responsibilities for on-call		ize for theat	re		Yes
Responsibilities for on-call Perform prompt anaesthetic i	assessment; optim			nery	Yes
Responsibilities for on-call Perform prompt aneasthetic. Inform Consultant Aneastheti Lisise with theater co-ordinat	assessment; optim ist of EmLap patier	nt and plann	ed time of surg	gery	Yes
Responsibilities for on-call Perform prompt anaesthetic inform Consultant Anaesthet Lisies with theatre co-ordinat Comments	assessment; optim ist of EmLap patier	nt and plann	ed time of surg	gery	Yes
Responsibilities for on-call Perform prompt aneasthetic. Inform Consultant Aneastheti Lisise with theater co-ordinat	assessment; optimist of EmLap patier	nt and plann is appropriat	ed time of surg		
Responsibilities for on-call Perform prompt anaesthetic Inform Consultant Anaesthetic Lisies with theatre co-ordinat Comments	assessment; optimist of EmLap patier	nt and plann is appropriat	ed time of surgely prioritised		No No









Common Pa	tient Based	Order Sets	Search									
			□ CT A	bdome	n & pelvis						_	
			_		n & pelvis	with con	trast					
all Ma	ds Labs	7			n & Pelvis			ur				
All Me	US Labs		,		n EmLap	viid i coi	10 050 1110	OII .				
Bronchoscopy		A	1-1		n with con				•			
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Order & Finish	Cancel											Help

Allows e-tag, and facilitate audit

New OOH Radiology service:

Contact via switch and they will also arrange with radiographer