National Patient Safety
Improvement Programmes

Managing
Deterioration

Managing Deterioration Workstream

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PSC Learning Event - Ensuring our Patients are Safe: Meeting the needs of our local population

9th June 2021

@NatPatSIP / @MatNeoSIP

www.improvement.nhs.uk

Delivered by:

*The***AHSN***Network*

Managing Deterioration
Patient Safety Network

Led by:

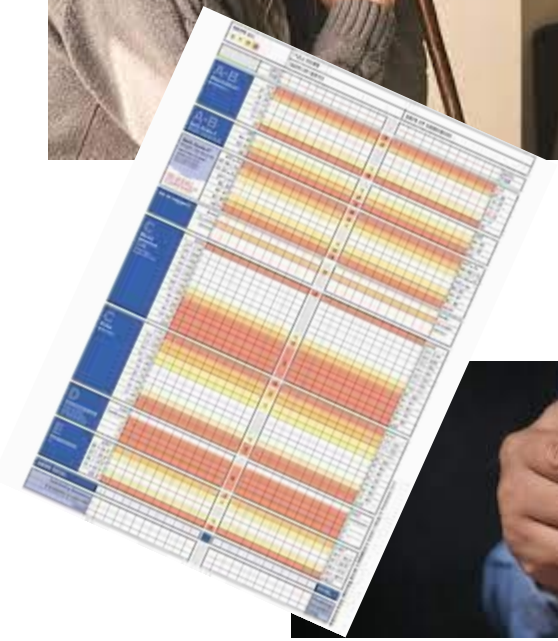
NHS England
NHS Improvement

Managing Deterioration Programme

Early signs of physical “unwellness” can be recognised intuitively by physical healthcare practitioners as evidenced by staff saying “I know something is wrong, I just don’t know what”.

Even people without training, but who are familiar with someone’s usual behaviour and habits, can often sense a problem resulting in them reporting that the relative, resident or child in their care “just isn’t themselves”.

Cooper, G. (2020) Using Soft Signs to Identify Deterioration. Wessex Patient Safety Collaborative white paper. Wessex Academic Health Science Network (Available on https://wessexahsn.org.uk)



Managing Deterioration: The PIER Framework

Prevention	Identification	Escalation	Response
Early recognition of the initial signs of deterioration 	Through reliable and timely monitoring and assessment 	Knowing when to escalate/refer to someone else 	Appropriate response 

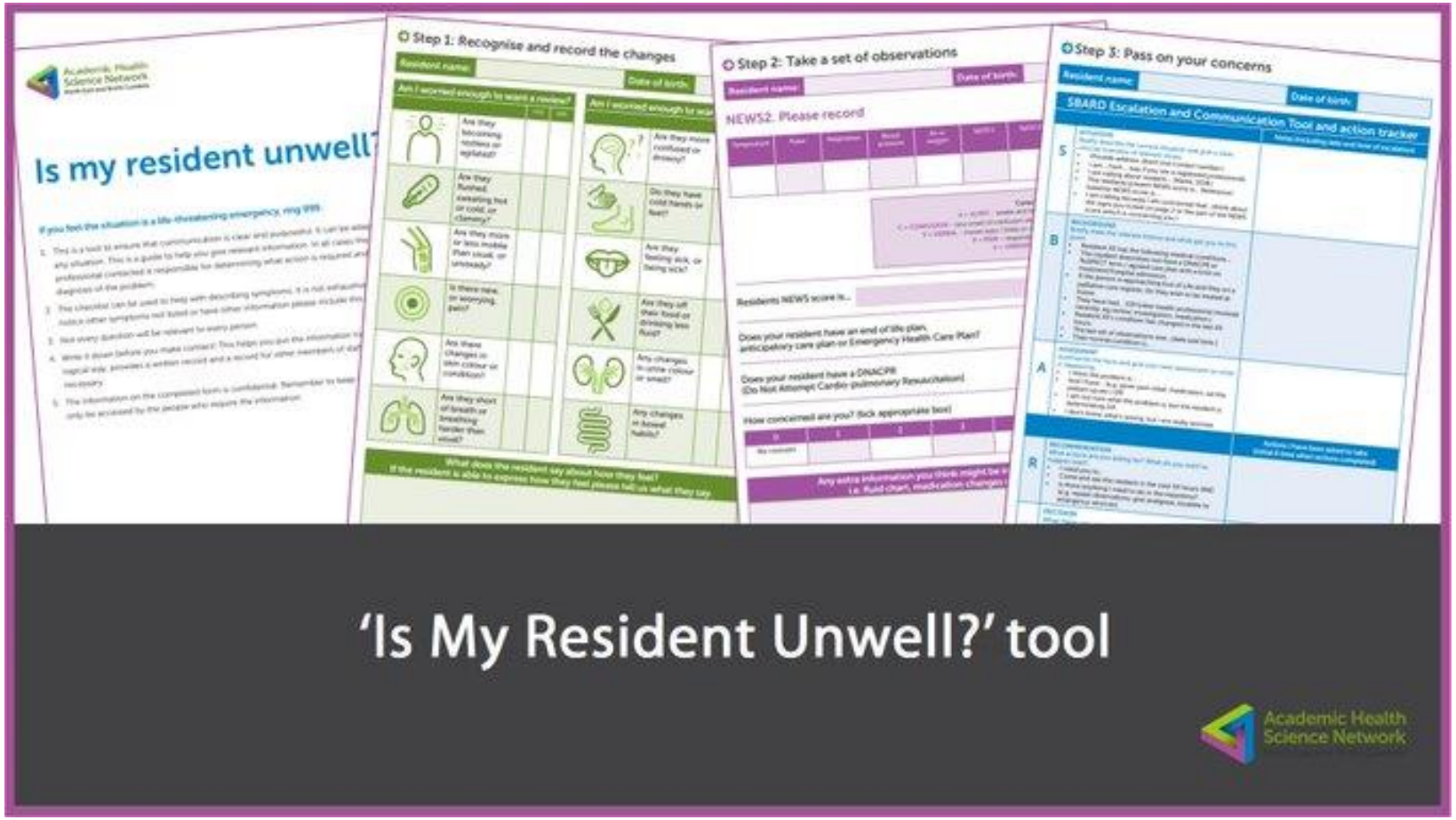
Paediatric Early Warning System (PEWS)

- No single national validated system in England for Children and Young People
- Most acute hospitals have their own version to improve recognition and response to deterioration.
- Ambition to build on work done re NEWS2 and develop similar standardised chart for children and young people BUT recognise they are a very different population group with very different needs.
- 3 Pilots in the region: Newcastle (Great North Children's Hospital, Sunderland and James Cook) across 3 settings
- Important element – parental input

Adults: Deterioration Tools & Personalised Care and Support Plans

Support the increase in the adoption and spread of deterioration tools and personalised care tools in non-hospital settings across health and social care

IMRU Tool



Appropriate Response? – taking into account the person's wishes

Ralph's Story

Ralph had been ill for some time. He had made it clear that he **did not wish to be readmitted** to hospital or receive cardiopulmonary resuscitation (CPR). However, when he became breathless and collapsed, his care home staff called an ambulance. Because Ralph's **wishes were not written down in a suitable format**, the paramedics had no choice but to start CPR and admit him to hospital. He died soon after arriving.

Northern Cancer Alliance – 'Your life, your choice' leaflet
http://www.northerncanceralliance.nhs.uk/deciding-right/

- Advanced Care planning
- Treatment Escalation Plans
- End of Life Care
- Shared decision making

Pause for Thought / Discussion

Have the public's *'health seeking behaviours'* changed during COVID?

Any experiences to share? personal or professional?

Suggestions on how to engage with the public and patients? Existing networks/groups?

What are the barriers to parents/families expressing concern

How can we spread awareness of Managing Deterioration interventions?