

Tricks and Tips for Trusts going live with EPMA

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The Royal London Hospital
→ Barts & The London Children's Hospital
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Main Entrance
Medical School
Outpatients Building
Genal Centre
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chapel



Learning objectives

1. To understand what preparation is required before a Trust goes live with ePMA
2. Discuss the transcribing process together with how to overcome hurdles faced during go-live
3. How can the lessons we learnt help you with implementing ePMA in your own Trust





Go-Live preparations

Full Dress Rehearsal

Transcribing process

Complexities in intensive care areas

Lesson learnt

Top tips

NHS

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NHS Trust

Scope

INCLUDED

- All sites
- Adult inpatient areas
- Adult inpatient areas
- Critical Care
- Emergency Departments

EXCLUDED

- Outpatients
- Day Case
- Paediatrics
- Maternity

Contents

INCLUDED

- Routine & complex medication
- Oxygen
- Drug history recording
- Independent /PGD prescribing
- Discharge prescribing

EXCLUDED

- Parenteral Chemotherapy



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EPMA Roll-out Dates

RLH – 28th August 2021

- Clinical documentation Saturday 28th August - whole site
- EPMA Monday 30th August
- 4 week roll-out

Whipps Cross – 4th October 2021

- 3 week roll-out

Newham – 1st November 2021

- 3 week roll-out

SBH – 22nd November 2021

- 3 week roll-out



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- Environment
- Skill mix
- Workflows

Mimic as close to go-live

Transcribing

- Variety of wards
- Timings
- Skill mix
- Proforma testing
- Smartcard access

Lessons Learnt

Scanning

- What is essential versus nice to have
- What is critical to patients and workflows

- Patient wrist bands
- Barcodes
- Scanners
- Equipment



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Pre go-live

Sites

- Communication around dates of transcribing to sites
- Drug chart preparation
 - Weights, heights, endorsements up to date, numbers of drug charts etc
 - Drug histories pre-done on ePMA



Transcribing checklist

- Skill mix - pharmacists vs doctors
- Roll out plan
- Covid-19 measures
- Location of command centre
- Printing of material; proformas, ward planners and guides
- Setting up of MS Teams chat



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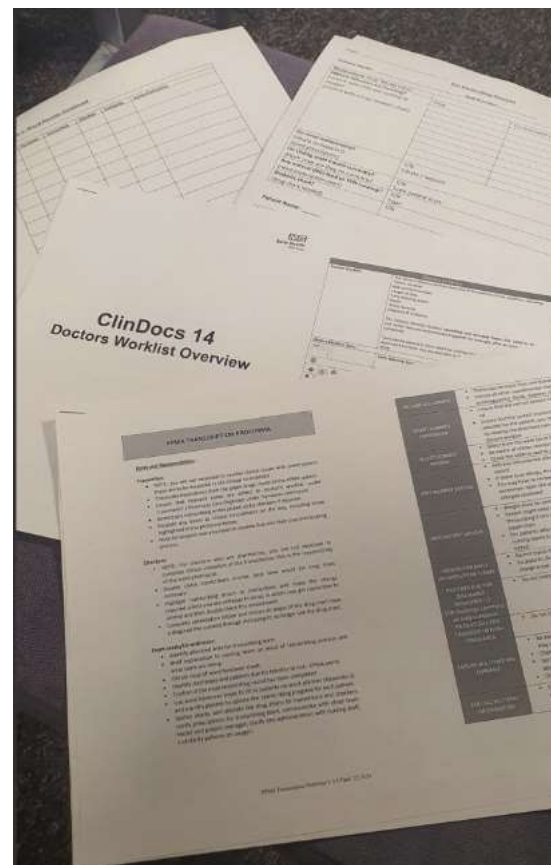
NHS

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Pre go-live

Transcribing Induction

- Induction video
- E-Training for transcribes
- 1 hour induction session before each site
- Transcribing proforma
- Rotas/teams for each site
- Site floor plans



Transcribing Proforma

- Roles and responsibilities
- Specifics on how to transcribe each element of the drug chart electronically e.g. start and stop dates, antibiotics, reducing doses, PRN, care plans, placeholders etc.
- Cancellation stickers
- Ward planners
- Screenshot of all care plans
- How to reschedule medications
- Utilising DHX as inpatient orders
- Finding common prescriptions
- Most commonly prescribed oral formulation of drugs



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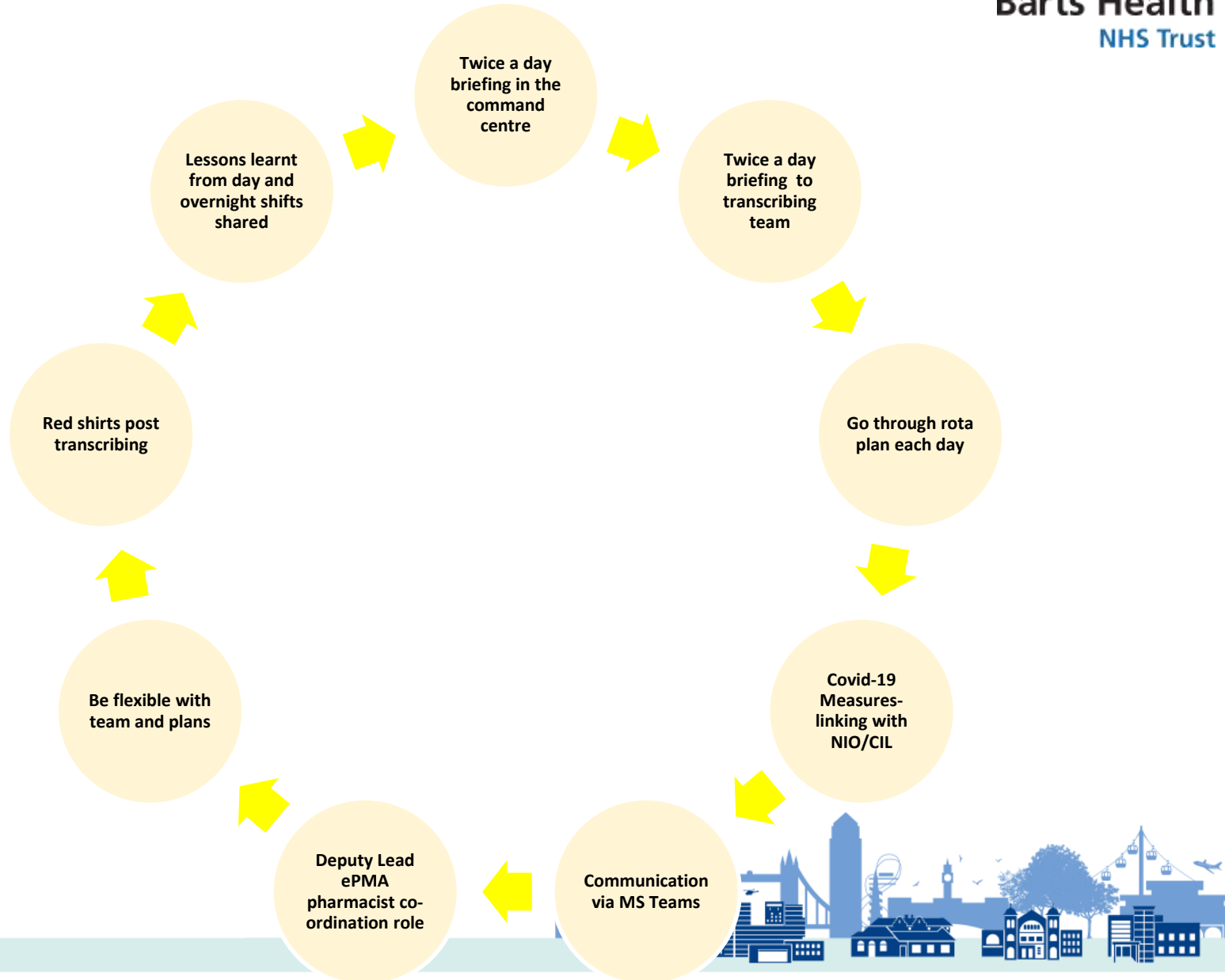
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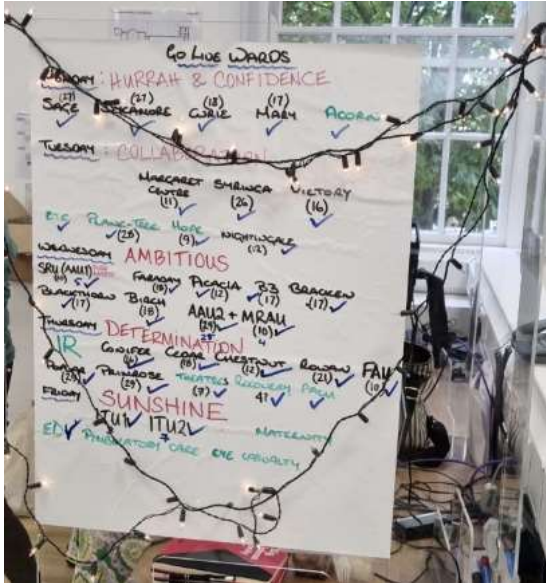
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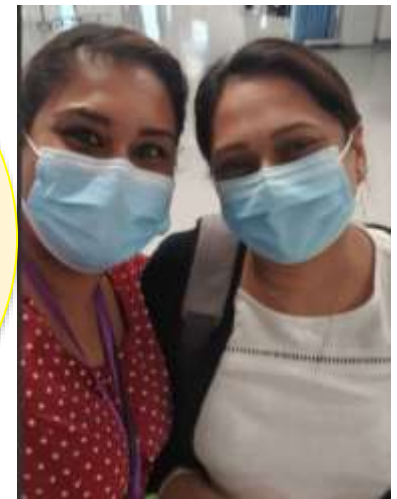
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Celebrate the wins along the way



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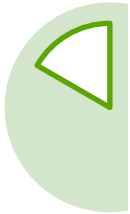
Lesson learnt

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Involvement of
key stakeholder
at workshops

Planning

Need network
level agreement

Build out IV sets
as required



Complex
workflows and
medications

Care Plan

Careful design to
help prescribers

Change care
plans to
accommodate
site variations in
prescribing



ITU staff in the
team to support

Transcribing

Do middle of the
week

Take the time to
do it right!

Use ward
pharmacists to
screen after
transcribing



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Test all workflows and keep evidence!

Printer set up and testing



Take the time to train staff via varied platforms

Sell scanning

Work on engagement-go on the floor



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Governance -
paperwork in
a paperless
world

Openly
communicate

Collaboration

Build your
relationships -
you can't do
this alone!



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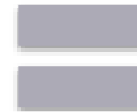
Teamwork



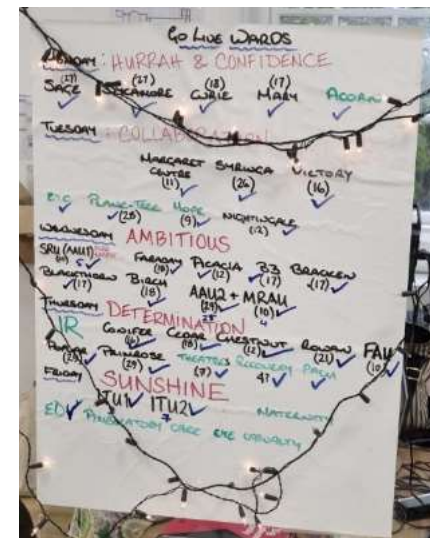
Communication



Fun and CAKE!



SUCCESSFUL GO-LIVE



ANY QUESTIONS?

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