

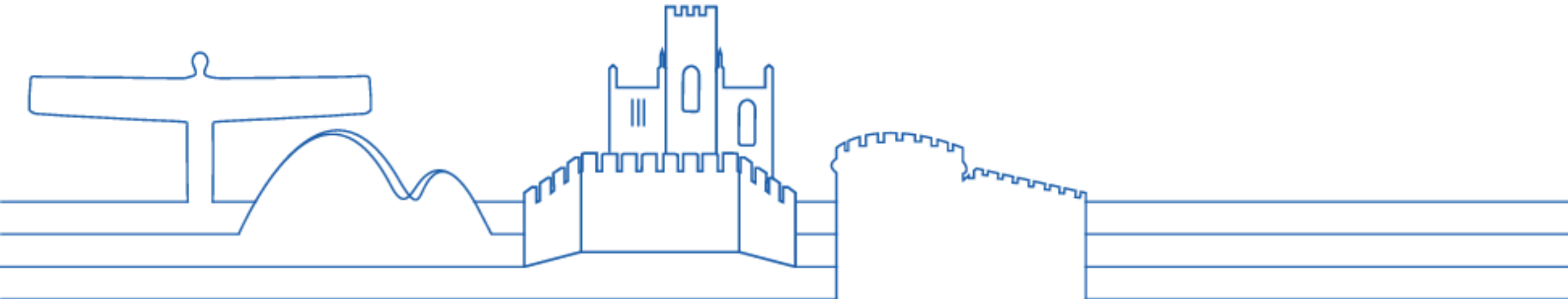
Working with Veterans in Crisis within GP Practices

Gloria Middleton

NENC ICB Sunderland Armed Forces Lead



North East and
North Cumbria



The Role of the Armed Forces Champion

Implemented a Policy

Identified Veterans – Questionnaires

Coded Military Community

Veteran Packs

Made changes to Reservists Policy

Signed Armed Forces Covenant

Achieved Gold - Defence Employers Recognition ERS Award

Accredited by RCGP as Veteran Friendly Practice

Member of Sunderland Armed Forces Partnership Board

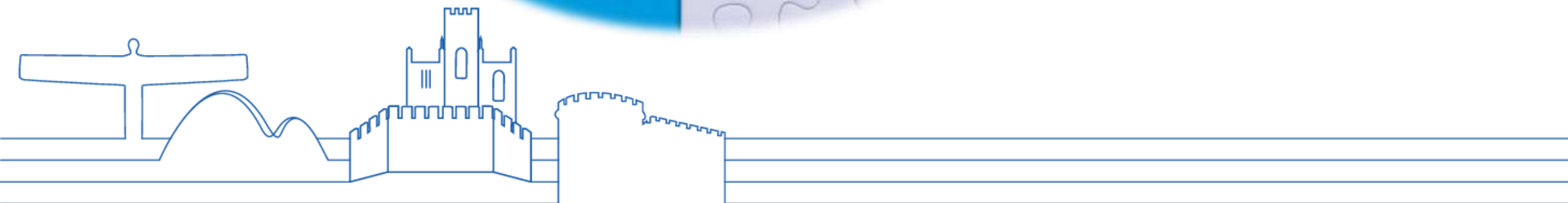
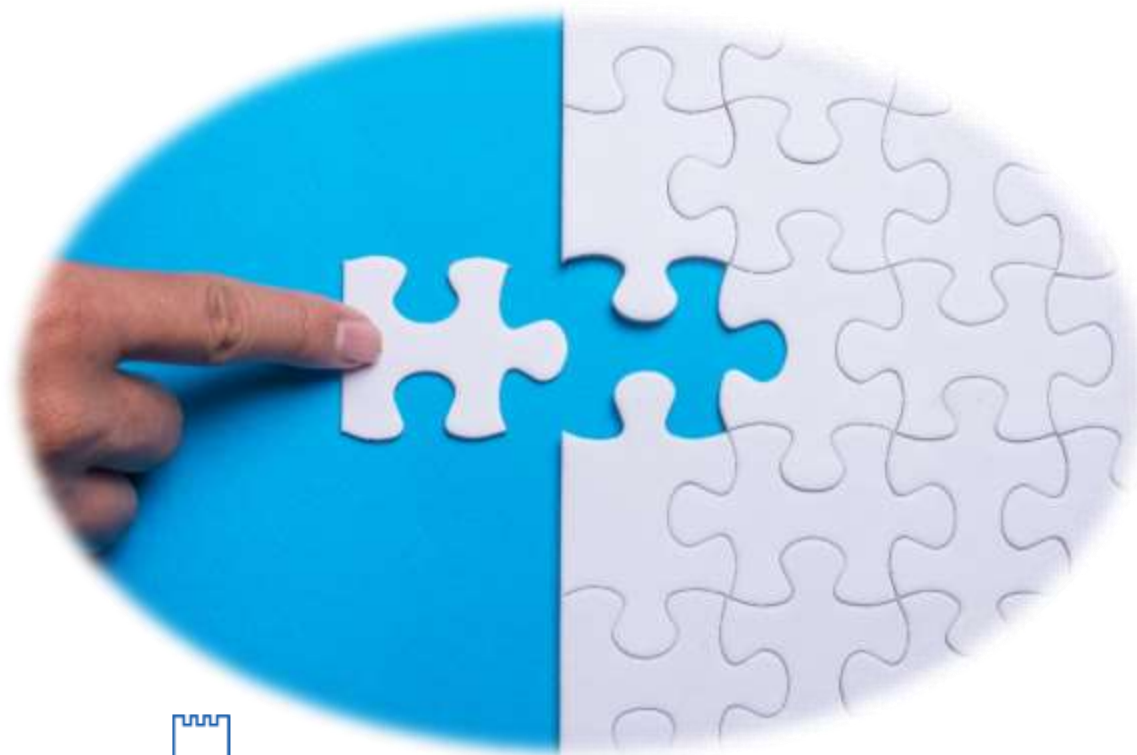
Member of NHS England Armed Forces Network

Link with other ICB's

Links with Veterans in Crisis Sunderland

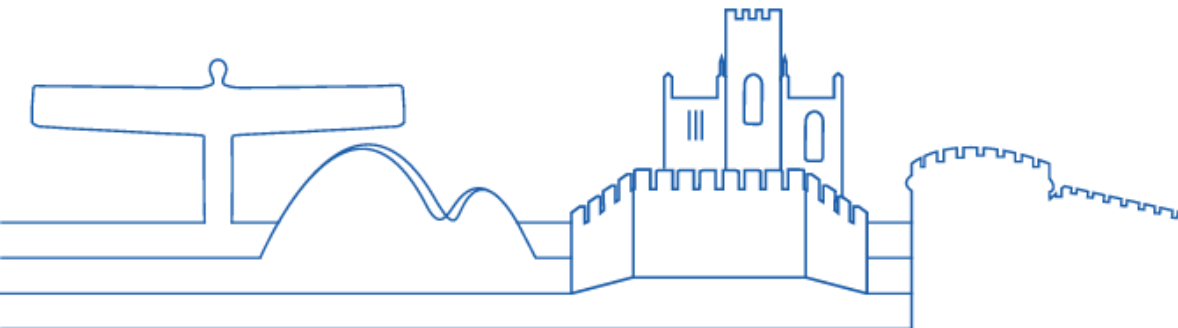
Won HSJ National Award

So what was missing



Ger Fowler – Veterans in Crisis

**It takes a Veteran
to help a Veteran**



Armed Forces Champion Role

- To identify veterans and their families who are registered with GP Practices.
- To understand and support the needs of the veteran and the veteran community
- To signpost for action to Veterans in Crisis
- To contribute to NHS Digital work data collection
- To support reservists working in the practice
- To share your knowledge with the practice team
- To share good practice with other AFC's

Why does it work..

Response within a timely manner (usually same day)

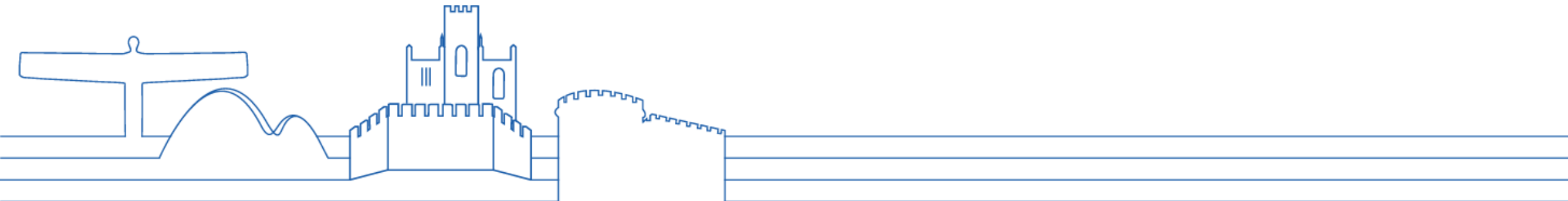
Trust

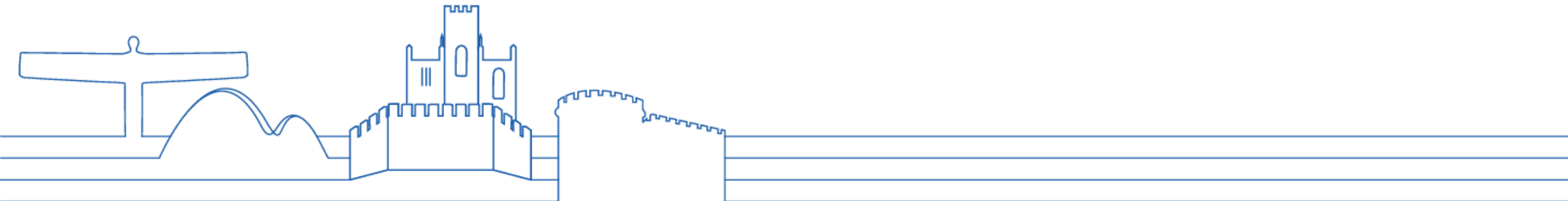
Feedback

Continuity of staff

Ongoing contact with Armed Forces Champions

Ongoing Partnership working





~~Read Codes~~ Snomed codes



North East and
North Cumbria

ARMY

Active serving member of the Army (Snomed 986471000000105)

Active serving member of the Army Reserves (Snomed 986551000000102)

Army Veteran (Snomed 986751000000107)

ROYAL NAVY

Active serving member of the Royal Navy (Snomed 986511000000101)

Active serving member of the Royal Navy Reserves (Snomed 986591000000105)

Royal Navy Veteran (Snomed 986811000000103)

ROYAL AIR FORCE

Active serving member of the Royal Air Force (Snomed 986491000000109)

Active serving member of the Royal Air Force Reserves (Snomed 986571000000106)

Royal Air Force Veteran (Snomed 986781000000101)

IMMEDIATE FAMILY MEMBER SERVING

Family of active serving member of the Armed Forces (Snomed 98881000000102)

